

Minimum Technical Requirements

Hardware & Software:

	Windows	Mac
Processor	Core 2 Duo 1.8 GHz	Core 2 Duo 1.8 GHz
RAM	2 GB	2 GB
Multimedia	<ul style="list-style-type: none"> ▪ Sound card and speakers ▪ Webcam with microphone or headset 	
Broadband	4 Mbps (download) / 0.5Mbps (upload)	
Recording Device	Students will require audio or audio/video recording equipment for role play exercises on the course. This could be a standalone or computer based audio recorder such as a digital microphone, webcam or similar device that is capable of recording audio.	
Desktop Operating System	<ul style="list-style-type: none"> ▪ Windows XP Service Pack 3 ▪ Windows Vista ▪ Windows 7/8/10 	<ul style="list-style-type: none"> ▪ Mac OS 10.9 Mavericks ▪ Mac OS 10.10 Yosemite ▪ Mac OS 10.11 El Capitan ▪ Mac OS 10.12 Sierra
Web Browser	<ul style="list-style-type: none"> ▪ Internet Explorer 8,9,10,11 ▪ Firefox ▪ Edge 	<ul style="list-style-type: none"> ▪ Firefox
Additional software	<ul style="list-style-type: none"> ▪ DirectX v9.0 or above ▪ Adobe Flash Player ▪ Adobe Reader ▪ Skype ▪ Email Capability 	<ul style="list-style-type: none"> ▪ Latest version of QuickTime ▪ Adobe Flash Player ▪ Adobe Reader or Preview ▪ Skype ▪ Email Capability

Notes:

Browser pop-up blockers: Browser pop-up blockers may need to be turned off or an exception for www.cbt-centre.co.uk/moodle may need to be created as some course content including audio/video files are presented in pop-up windows.

We recommend using the latest version of Adobe Flash, Adobe Reader and Skype for added security and better compatibility.